

# Warranty Card



**The 5-year warranty**  
on Original LongLife Leather guarantees  
light-fastness and ease of care.

**Valid from 01.02.2013**

# Warranty Card



## The 5-year warranty

on Original LongLife Leather guarantees  
light-fastness and ease of care.

Your Warranty Card is Number:

No.

185758

Ihr Garantiepass hat die Nummer:  
Garanciajegyének száma:

## Congratulations!

You have chosen a suite in LongLife Leather from Italian Leather S.P.A., one of the world's largest tanneries. This gives you a unique 5-year warranty for light-fastness and ease of care from Original LongLife Leather. Congratulations!

Please use the Original LongLife care kit which is supplied with each suite. It renews the durability and easy-care properties of LongLife Leather.

In order for this warranty to be valid, the upholstery must be cleaned and treated at least twice a year, according to instructions, using the Original LongLife care kit.

**We guarantee the authenticity of LongLife Leather by:**

- the numbered LongLife warranty card
- a metal seal of approval on each suite
- the Original LongLife care kit for long-lasting protection

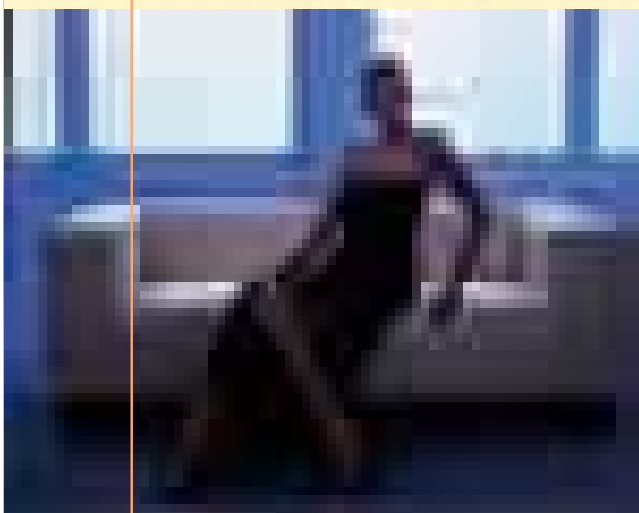
## Original LongLife Leather, now with a world-renowned Anti-Ageing system.

Original LongLife Leather is the only leather in the world with its own Anti-Ageing system. It makes the leather more resistant to the effect of the sun's rays (UV radiation) and protects it against aging.

**You can see the difference.  
You can feel the difference.  
Trust the original.**

Original LongLife Leather's amazing easy-care properties are the result of a tanning process designed exclusively for LongLife. Italian Leather S.P.A., one of the largest and most modern tanneries in the world, has created the easy-care LongLife Leather. It is a quality branded product with distinctive properties.

The quality wallet with its comprehensive 5-year warranty is proof that you have purchased Original LongLife Leather.



# 5 year warranty

## The wonderful 5-year warranty on LongLife Leather!

The light-resistance and easy-care properties of LongLife Leather carry a warranty, valid for five years from the date of purchase of LongLife Leather upholstered furniture. The warranty form need only be completed and sent to the central warranty register in case of a warranty claim.

**Kanizsa Trend Kft.**  
**Nagykanizsa**  
**Szemere u. 4., Pf. 149.**  
**H-8800**  
**Hungary**  
**e-mail: [info@kanizsatrend.hu](mailto:info@kanizsatrend.hu)**

**The warranty form will be valid only when the following details have been provided:**

- your full name, address and telephone number, where the furniture may be inspected in the case of a warranty claim;
- date of purchase of the furniture;
- warranty card number;
- the full address of the retailer from which the sofa was purchased.

## Important:

If a claim is made against the 5-year warranty, the purchaser shall be required to prove that the LongLife suite has been treated at least twice a year with the Original LongLife care kit. The proof of purchase that is on the original LongLife care set pack must be attached to the back page of the guarantee passport.

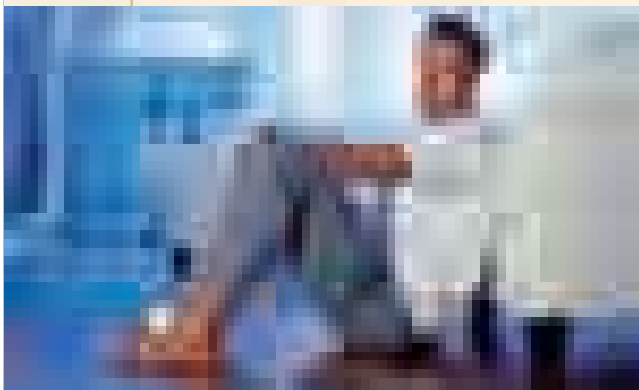
Please keep the invoice you got at the purchase of your LongLife leather care kit. Without this invoice certifying the purchase date of the LongLife leather care kit, the warranty of the LongLife cover material will lapse!

## Warranty claims:

For valid complaints which arise within the warranty's five-year period from the date of purchase, we will replace the upholstery material from within the colour palette available at the time.

**Damage to the surface of the leather, including damage caused by strong solvents and acids as well as colour abrasion by items of clothing, are excluded from the warranty.**

Warranty claims should be reported to the furniture retailer where the furniture was purchased. The furniture must be available for inspection and treatment, and no refund for associated costs shall be made in any case.



# 5 year warranty

## The 5-year warranty on LongLife Leather covers:

### 1. Light-resistance.

A recognized German institute specialised in leather sets the standards for the LongLife warranty. On request we will gladly send out the address. LongLife Leather guarantees maximum light-resistance according to European standards. However, despite the highest levels of light-resistance, you should not place LongLife suites in direct sunlight. Light-resistance protects against fading. It does not protect against colour change as a result of any type of external influence.



## **2.Easy-care.**

LongLife Leather guarantees protection against stains, and food stains and grease in particular. For cleaning, the Original LongLife care kit must be used carefully according to instructions. This cleaning and care set was developed alongside the leather and, used properly, will renew its easy-care properties and increase the lifespan of LongLife Leather.

**The LongLife Leather warranty is invalidated if the leather is subsequently impregnated with any preparation. Impregnation with any other substances, whether sprayed on or rubbed into the surface, will damage LongLife Leather.**





# 5 year warranty

## 3. Guarantee validity

The warranty applies exclusively to LongLife Leather upholstery materials, not to the production of the furniture itself. Excluded from this warranty is the furniture itself, i.e. all loadbearing parts, fittings, frame, base upholstery, springs, arm rests, upholstery materials and production.

## 4. Guarantee conditions:

The 5-year warranty is based on the furniture being used in a manner appropriate for its function, and it being cleaned and treated at least twice a year using the Original LongLife care kit. The proof of purchase that is on every original LongLife care set pack must be attached to the back page of this Warranty Card, and also keep the invoice certifying the purchase; if this is not done the 5-year-guarantee will become invalid.

## Our warranty promise:

Within five years of the date of purchase, we will make good **only the upholstery materials, and not the workmanship or the finishing of the upholstered furniture.**

The upholstery materials will be replaced only from within the colour palette available at the time.

**Warranty claims should be reported to your furniture retailer.**

It is recommended that LongLife Leather is treated several times a year using the Original LongLife care kit which has been developed specially for LongLife Leather. This will refresh its colours and help to retain its softness and suppleness.

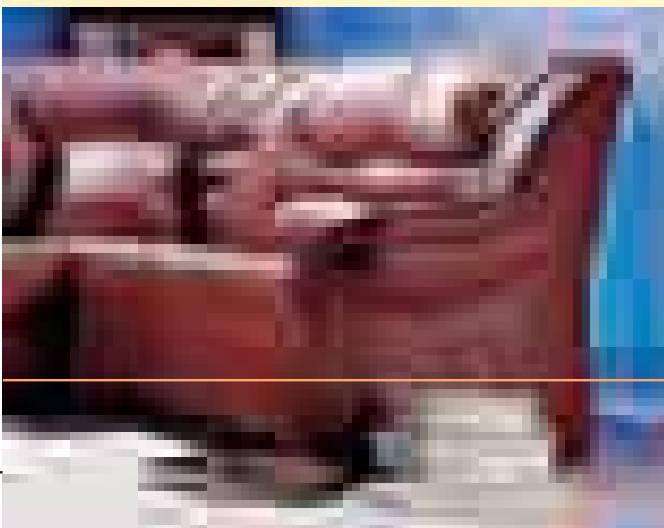
**Our 5-year warranty does not affect your statutory rights.**

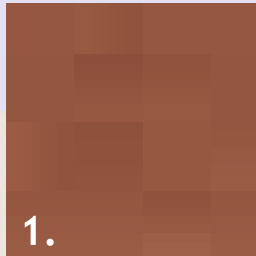
# Material information

## Leather material information

It takes 5-7 specially selected hides to produce a LongLife leather suite. As the cows have no other protection than their hides, it is inevitable that each hide will have different structures and varying natural characteristics (scars due to old injuries). These natural characteristics are signs that the leather is genuine. These characteristics make upholstery leather beautiful and impossible to imitate (see illustration). In order to be able to show you

the natural life of the processed leather, these natural characteristics which do not affect the durability of the leather are incorporated into LongLife leather furniture. These natural characteristics do not give rise to grounds for complaint, as they are evidence of the origin of the leather, improve its beauty and make each LongLife suite unique.





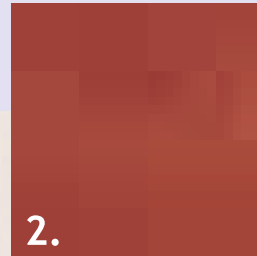
1.

**1. Scars in the leather:**

Cattle can be injured in the fields or in their stalls. These skin wounds leave scars which are sometimes clearly visible in the leather. In no way do they affect the quality of the leather. They can be worked into the seating area of the furniture or into the back and side sections.

**2. Different hide structures:**

The hide of a cow shows a different structure on different parts of the body. Around their necks, bulls often have marked folds which show up as grooves in the leather. Feed folds or neck and flank areas with loose fibre structures also typically form netlike depressions in the leather. Such structural characteristics give the leather



2.

a varied surface, providing proof that it is genuine and of distinctive character.

**3. Dung marks on the leather:**

Dung which is not quickly removed from the cow's hide can cause minor causticization, which will remain as shadows on the tanned and sometimes dyed leather. If these points reheal, they will not damage the quality of the leather.

There is no difficulty incorporating such leather into the side and back sections of the furniture.



3.

# LongLife care

## Caring for your LongLife suite:

Our LongLife leather will carry on looking like new for years if it is treated using the Original LongLife care kit 2-3 times a year. Specially developed for LongLife leather, it refreshes its deep-down, long-lasting protection and should be used for the first time six months after purchase.

**1.** Soak a normal household sponge with deep-penetration LongLife Cleaner.

**2.** Use dabbing motions to produce a foam and clean your LongLife suite in circular motions. Do not exert pressure.

**3.** Then, with an absorbent paper towel, dry off the suite, removing any remaining dirt particles.

**4.** Allow the cleaned suite to dry completely (for at least 45 minutes).



**5.** Provide surface protection for the suite by rubbing in LongLife Protector evenly in circular motions and without exerting pressure. The Protector will have been absorbed deeply into the leather after 3 hours and once again your LongLife suite will be soft and very easy to care for.

**6.** Between these treatments, you can wipe your suite with a damp leather cloth to remove dust.

**7.** In order to maintain your warranty claim rights, LongLife upholstered furniture must be treated at least twice a year using the original care kit, in

order to extend its hard-wearing properties for many years.

**The proof of purchase that is on every original LongLife care set pack must be attached to the back page of this Warranty Card, and also keep the invoice certifying the purchase; if this is not done the 5-year-guarantee will become invalid.**

# Stain removal

## To remove stains on your LongLife suite:

- 1.** For liquid spills, first mop up any residue. Treat major stains such as cream, shoe polish, grease and lipstick immediately as described in point 3.
- 2.** Soak the enclosed sponge with deep-acting LongLife Cleaner.
- 3.** Using a pressing motion, work up a lather, and then allow it to work on the stain for a short time. Then rub the stain with the sponge in a gentle circular motion.
- 4.** Dab the treated area with a paper towel.

**5.** Allow the treated area to dry thoroughly (at least 45 minutes).

**6.** Then apply LongLife Leather Protector gently and evenly in a circular motion to renew surface protection. Leave the Leather Protector to soak deep into the leather for three hours, to make LongLife soft and easy to care for once more.



Against everyday stains  
as coke or red wine...



...or food stains...



...LongLife leather is optimally  
protected.



# LongLife

**A leather like  
no other.**

**LongLife Upholstery Leather** is a natural, elegant leather with unbelievable new properties - it is easy to care for, light-resistant, supersoft, supple, warm and smooth.

**LongLife** is available in all required grades, surface structures and colours. It is tanned in environmentally conscious processes, resistant to abrasion and age-resistant.

LongLife comes with a **5-year warranty** for resistance to light and its easy-care properties. Available in furniture stores everywhere.

**LongLife.**  
**A leather like no other.**



# Warranty form



To qualify for your 5-year LongLife warranty, please complete this form if a warranty claim **is to be made** and send it with a copy of the invoice and the proof of purchase.

We are also happy to answer any questions you may have regarding the cleaning and treatment of your LongLife suite.

Kanizsa Trend Kft.  
Nagykanizsa  
Szemere u. 4., Pf. 149.  
H-8800  
Hungary  
e-mail: [info@kanizsatrend.hu](mailto:info@kanizsatrend.hu)  
Internet: [www.longlife.de](http://www.longlife.de)



# Warranty form



**This warranty wallet has the  
following number:**

**No.**

(You will find the number on the  
first page of the warranty wallet)

---

Full name

---

Street

---

Town/Post Code

---

Telephone

---

Date of Purchase

---

Address of Retailer



# LONGLIFE CARE KIT



For ordering the Original  
LongLife care kit please  
contact:

Andrea Grüner

Onlinehandler

Raiffeisenstraße 6

D-85457 Wörth / Hörlkofen

Phone: 08122 9599380

E-Mail:

[info@lederpflege-ag.de](mailto:info@lederpflege-ag.de)

Internet:

[www.lederpflege-ag.de](http://www.lederpflege-ag.de)

